

Had to Evacuate from a Disaster? Getting Emergency Refills from a Pharmacy

Q1. When can Oregon pharmacists make an emergency refill for a prescription?

A. Pharmacists can do this for a person who had to leave an area affected by a declared disaster.

Q2. What pharmacies can make an emergency refill?

A. Any pharmacy in Oregon can give you an emergency refill. It is preferred, and in some cases perhaps easier, to use the same company that filled the original prescription.

Q3. When may Oregon pharmacists make emergency refills without a valid prescription?

A. If the pharmacist believes the medicine is needed to maintain the patient's health or to continue established treatment, the pharmacist can make a refill.

Q4. How long may a pharmacist fill for?

A. The emergency refill may be for no more than a 30-day supply.

Q5. How do I get my prescription refilled if I have lost my current fill?

A. Go to any pharmacy in Oregon, preferably one from the same company as the original fill, and request an emergency 30-day refill.

Q6. Can a pharmacist refill for controlled substances in a disaster?

A. In some cases. Typically, this requires prior authorization to the pharmacist.

Q7. Will there be an expense for an emergency prescription?

A. Probably. A pharmacy will bill insurance as normal, and there may be an associated co-pay.

Q8. What if I don't have insurance, or have difficulty getting my prescription refilled and am covered by the Oregon Health Plan (Medicaid)?

A. If you don't have insurance or have other questions about accessing emergency refills, Oregon Health Authority might be able to help. E-mail the Oregon Health Authority's Prescription Drug Monitoring Program at: OHA.pharmacy@state.or.us.

Q9. What do I do if I have difficulty getting my prescription refilled and am covered by a private insurer?

A. Consumers are advised to reach out to their insurance company and work with their pharmacy to get the medications refilled and the costs covered. If consumers run into issues, they can call the state's consumer advocates at 888-877-4894.

Document Accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA.ADAModifications@dhsoha.state.or.us.