



Oregon Health Authority Ombuds Program

Do you need help getting Oregon Health Plan Services?

If you have asked your coordinated care organization or the Oregon Health Authority for help but still cannot get the care you need, ask the **Ombuds Program**. The Ombuds Program can:

- Help you when you have problems getting the health care you need.
- Suggest program changes to help improve care for all people.

I received a medical bill and have been sent to collections.
I thought that this was covered...please help.

I need an interpreter for medical appointments but my doctor
says I have to bring my own...what do I do?

I need to see a dentist and I cannot get an appointment.

We can connect with you in any language, نتكلم العربية Hablamos Español



Call us toll-free:

1-877-642-0450 or 711 for TTY



Email us:

OHA.OmbudsOffice@dhsoha.state.or.us



Or visit the Ombuds website:

www.oregon.gov/oha/ERD/Pages/Ombuds-Program.aspx