



## Frequently Asked Questions

### What is I'm healthy!?

An Oregon Health Authority grant-funded program that increases the capacity of Oregon's safety net providers in connecting immigrant children and teens to free health care services.

### Who is the target population?

Children and teens under 19 years old who, because of immigration status, are not eligible for state and federal health insurance programs in Oregon.

### What is meant by state and federal health insurance programs?

The Oregon Health Plan (offered through the Oregon Health Authority) and Qualified Health Plans (offered through Oregon's Health Insurance Marketplace).

### Are there income limits?

No. **I'm healthy!** does not have any income limits to access services.

### Who are I'm healthy! partners?

Partners include:

- Nonprofit clinics (such as federally qualified health centers) whose core mission is to provide primary and preventive care to people who are underserved, regardless of their ability to pay.
- Community-based organizations (such as culturally specific social service, leadership development and advocacy groups) that have established relationships and trust with the **I'm healthy!** target population.

### What do I'm healthy! partners do?

- Clinics provide free primary and preventive care services and, in some regions, also provide outreach, education and referrals.
- Community-based organizations provide local outreach and education. They identify children and teens that qualify for **I'm healthy!** and help refer them to partner clinics for free primary and preventive care services.

### What kinds of health care services are free?

- All **I'm healthy!** clinics provide free physical health care services (such as physical exams and immunizations).
- Some clinics also offer dental, vision, mental, behavioral and/or enabling services.
- Refer to the **I'm healthy!** partner directory ([www.imhealthy.org](http://www.imhealthy.org)) for details on the free health care services that each **I'm healthy!** clinic site offers.

### Is there a cost to access services?

- Children and teens receive free primary and preventive care services through **I'm healthy!** clinics.



- However, the type(s) of primary and preventive care services are not the same across all **I'm healthy!** clinics.
- Refer to the **I'm healthy!** partner directory ([www.imhealthy.org](http://www.imhealthy.org)) for detailed information on the free health care services that each **I'm healthy!** clinic site offers. There may be a cost if a child or teen is referred for prescription medications, labs, imaging, specialty care and/or any additional care offered on referral outside of the safety net clinic system.

### **Is there a limit on the type and/or number of services children and teens can receive?**

There is no limit to the number of primary and preventive health care service visits a child/teen has over the **I'm healthy!** program year, which is January through December 2017.

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### **How can I connect my clients to services?**

- Use the **I'm healthy!** partner directory ([www.imhealthy.org](http://www.imhealthy.org)) to locate a community-based organization in your area. They will provide screening and referral assistance (including help scheduling clinic appointments and arranging for other supports such as interpreter services).
- If there is no community-based organization in your area, use the **I'm healthy!** partner directory ([www.imhealthy.org](http://www.imhealthy.org)) to identify a partner clinic in your area and call it directly to schedule an appointment.

### **Can children/teens access services outside of their home county/region?**

Yes. **I'm healthy!** is an Oregon-based, statewide program. Children/teens may access services at any of our partner clinics.

### **Can children/teens access services if they reside outside of Oregon?**

Yes. There is no Oregon residency criteria for children/teens accessing services at any of our partner clinics. However, for some neighboring states (such as California and Washington), children/teens within the **I'm healthy!** target population may be eligible for full Medicaid benefits in their state of residence.

### **Can children/teens be enrolled in CAWEM (emergency Medicaid for adults and children)/CAWEM Plus (emergency Medicaid for pregnant women and teens) and still be eligible for I'm healthy!?**

Yes. If you are helping **I'm healthy!** patients that you think are eligible but not enrolled in CAWEM/CAWEM Plus, refer them to an Oregon Health Authority community partner organization for help applying and enrolling in the program. You can find certified application assisters at <http://healthcare.oregon.gov/Pages/get-help.aspx>. The service is free.



**Can children/teens be enrolled in the Kaiser Permanente Children’s Health Program (KP CHP) and still qualify for I’m healthy!?**

Yes. KP CHP is not a state or federal health insurance program. However, KP CHP is only available in certain Clackamas, Marion, Multnomah and Washington county school districts. Age and other eligibility criteria vary from I’m healthy! criteria. Contact a KP CHP enrollment assister in your county to learn more:

- Clackamas County: MESD School Health Services, 503-257-1746 or 503-257-1732
- Marion County: Instructional Services Department, 503-399-3258
- Multnomah County: MESD School Health Services, 503-257-1746 or 503-257-1732
- Washington County: Help Outreach Center (Beaverton), 503-356-5073; Youth Contact (Hillsboro): 503-640-4222; Family Resource Center (Tigard/Tualatin): 503-603-1585

**Can children/teens be enrolled in a private market full-cost health insurance plan and/or an employer-sponsored health insurance plan and still qualify for I’m healthy!?**

Yes. These health insurance plans are not state or federal health insurance programs.

**Given the target population, is immigration status information collected or stored?**

No. Immigration status information is neither collected nor stored.

**How is patient information collected and used?**

- OHA collaborates with Project Access NOW (PANOW) — an I’m healthy! partner serving the Portland Metro region with outreach, education and referral services.
- OHA and PANOW have designed and implemented a standardized referrals system. Basic information (such as name, date of birth, ZIP code and county of residence) is collected to ensure the child/teen is connected to the appropriate clinic for services. This information is stored on a private, HIPAA-secure database managed (and owned) by PANOW.
- All I’m healthy! partners are bound by HIPAA and related patient privacy/confidentiality laws. OHA only has access to **de-identified** patient data. Immigration status information is not collected or stored.

**Given the target population, does I’m healthy! count as public charge?**

No. This program is not subject to public charge consideration. You can find information from the U.S. Citizenship and Immigration Services on public charge at <https://www.uscis.gov/news/fact-sheets/public-charge-fact-sheet>.

**How is I’m healthy! funded?**

In 2015, the Oregon State Legislature allocated \$10 million in state general funds to the program.

**How were the I’m healthy! partners selected to receive grant funding?**

They were selected through a competitive request for grant proposals process in late summer 2016.

**Which organizations are funded? Where are they located?**

You can access the I’m healthy! partner directory online at [www.imhealthy.org](http://www.imhealthy.org). OHA has awarded grants to more than 30 organizations serving 26 Oregon counties.



### **How long is I'm healthy! available?**

From Jan. 1 through Dec. 31, 2017.

### **How is Cover All Kids related to I'm healthy!?**

Cover All Kids is a statewide health policy advocacy campaign seeking to change Medicaid law in Oregon so that undocumented immigrant children and teens (who are under 19 years old) may get full Oregon Health Plan benefits. This includes much of the same population of children and teens that qualifies for **I'm healthy!**. Thus, **I'm healthy!** is often referenced as a “pathway” or “stepping stone” to a potential Cover All Kids program.

### **What is the status of Cover All Kids?**

Cover All Kids has not yet passed, but two bills, SB 558 and HB 2726, have been introduced in the 2017 Oregon legislative session.

### **What happens to I'm healthy! if Cover All Kids passes in 2017?**

**I'm healthy!** is slated to end December 31, 2017. If Cover All Kids passes, **I'm healthy!** would transition to a Cover All Kids program.

### **How can I arrange for a presentation at my organization on I'm healthy!?**

Use the **I'm healthy!** partner directory ([www.imhealthy.org](http://www.imhealthy.org)) to contact a community-based organization in your area. If there is no community-based organization in your area, contact Josie Silverman-Méndez, OHA Safety Net Outreach and Grant Coordinator at [josie.j.silverman@state.or.us](mailto:josie.j.silverman@state.or.us).

### **Whom do I contact for additional information?**

You can connect with an **I'm healthy!** partner directly by using the online directory ([www.imhealthy.org](http://www.imhealthy.org)). You can also connect with OHA Safety Net Outreach and Grant Coordinator Josie Silverman-Méndez at [josie.j.silverman@state.or.us](mailto:josie.j.silverman@state.or.us).

You can get this document in other languages, large print, braille or a format you prefer. Contact the Community Partner Outreach Program at [community.outreach@state.or.us](mailto:community.outreach@state.or.us). We accept all relay calls or you can dial 711. **I'm healthy!** is a program of the Oregon Health Authority.