

Reporting Changes

Reporting changes about your income or household helps make sure you get the right amount of benefits now and avoid having to pay money back later.

Once you are approved for SNAP benefits, **the changes you need to report** are listed on the last page of your Notice of Eligibility.

The income limit you need to report is different for each household. Check your Notice of Eligibility (NOE) to see what applies to you.

Changes you must report for SNAP
Have any of the following changed in your household?

Your household gross monthly income (before taxes or deductions) goes over \$2,798.00* Someone in your household wins \$4,500 or more from lottery or gambling

* When you report a change to income, you may receive a separate letter requesting the proof.

Changes you may want to report for SNAP
Have any of the following changed in your household?

Your household has a reduction in gross monthly income (before taxes or deductions) Your household has more expenses

Someone has moved or has a new mailing address Someone no longer lives with you or someone new lives with you



Be sure to regularly **check your mailbox and ONE Online Account** for new notices and requests.

When you first reach your dashboard, **look for Requests for Information** indicating we are looking for more or updated information from you.

Request For Information

Below is a list of items that we have requested for you to provide. **Remember:** These requests are time sensitive. The request will no longer display after the time to respond has passed.

	Program	Type of Information	Name of Person	Date Needed
!	SNAP	Proof you applied for a Social Security number		11/30/2025

! An exclamation means you still need to attach a document.
✓ A checkmark means you have already attached this document.

[Upload Now](#)

Message Center

Past year

Subject	From	Received	Program
We need more information or proof	Oregon Eligibility (ONE)	01/24/2025 08:50 PM	Combined
SNAP Eligibility Decision	Oregon Eligibility (ONE)	12/13/2024 08:00 PM	SNAP

You can also find the latest requests and notices within the Message Center, available at: <https://www.oregon.gov/odhs/benefits/pages/contact.aspx#messagecenter>



Let ODHS know if your life changes



Website
benefits.oregon.gov



Relay Calls Welcome
800-699-9075



Visit In-Person



Office Locator

You can get this form in other languages, large print, braille or a format you prefer free of charge. Call the ONE Customer Service Center at 1-800-699-9075. Relay calls welcome.