

Have you lost food because of a power outage?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back on your Oregon EBT card.

☑ What you need to know:

If you receive SNAP benefits and you have lost food due to a household misfortune, you can request replacement SNAP benefits.

- The loss can be due to a situation that affects large areas, such as a wildfire, storm or a flood, or can be specific to a single household, such as a house fire.
- Household misfortunes can include:

Storms	Equipment failure (refrigerator or freezer)
Flooding	Power outages
Fire	Failure to pay a utility bill

What you need to do:

- ☑ **Fill out and submit a replacement form to your local Oregon Department of Human Services office within 10 days of the loss.** You can do this by mail or in person.
- ☑ **If you are unable to submit the form within 10 days, call your local Oregon Department of Human Services office immediately to verbally report the loss.** You will then have 10 days to return the form after you report.
- ☑ **2-1-1 can help you report the loss and submit the form.** They can also help you obtain the form in other languages if necessary. 2-1-1 is a community partner who can help with any questions you may have about SNAP. It's free.

To find your local Oregon Department of Human Services office, call 2-1-1 or visit <https://www.oregon.gov/dhs/offices/pages/index.aspx>.



