

Family Resource Guide for COVID-19 Child Care Closures

Provided by ODHS Self-Sufficiency Programs, other state agencies and community-based organizations

RESOURCE	CONTACT	INFORMATION
ODHS Benefits & Assistance	<ul style="list-style-type: none"> • Online eligibility application: one.oregon.gov • Eligibility Center: 800-699-9075 • Find your local office https://www.oregon.gov/DHS/Offices/Pages/index.aspx 	Apply for ODHS benefits including food, cash, child care, medical and more using the online application, calling the eligibility center or reaching out to your local office. Please call the local office before visiting in person.
Early Learning Division (ELD): COVID-19 resources	https://oregonearlylearning.com/COVID-19-Resources/For-Families	Resources for families about how to support your child during COVID-19, child care options and more.
Unemployment and missed wages	<ul style="list-style-type: none"> • Employment Department COVID-19 resources unemployment.oregon.gov • Regular unemployment benefits call 877-345-3484 or apply here • Pandemic Unemployment Assistance 833-410-1004 or apply here • COVID-19 Temporary Paid Leave Program 	<p>Check the Employment Department website often as funding may impact the availability of specific resources.</p> <p>The COVID-19 Temporary Paid Leave Program is available to people who need to quarantine or isolate but do not qualify for or have access to COVID-19-related paid sick leave.</p>
Food assistance	<ul style="list-style-type: none"> • https://govstatus.egov.com/or-dhs-food • WIC program oregon.gov/OHA/PH/HealthyPeopleFamilies/wic/Pages/index.aspx 	<p>Includes information for food pantries, pick-up sites and delivery options.</p> <p>WIC offers healthy food and nutrition and breastfeeding support for families with kids under age 5 and pregnant women.</p>
Rent assistance	<ul style="list-style-type: none"> • Local Community Action Agency • 211info / 211info.org 	COVID-19-specific resources may be available.

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Utilities	<ul style="list-style-type: none"> • Oregon Energy Fund energy assistance help finder oregonenergyfund.org/energy-assistance/ • Assurance Wireless Lifeline Assistance Program (AWLAP) assurancewireless.com/lifeline-services/what-lifeline 	<p>Talk to your specific utility provider about COVID-19 resources that may be available to you.</p> <p>AWALP provides eligible low-income households with free phone monthly data, texting and minutes plus a free smartphone.</p>
Resources for Undocumented Communities	<p>Oregon Worker Relief Fund https://workerrelief.org/find-a-navigator/ 888-274-7292</p>	<p>This fund provides benefits for those who have lost their jobs but are not eligible for unemployment or federal stimulus relief.</p>
Non-emergency medical transportation	<p>OHP Non-Emergency Medical Transportation oregon.gov/oha/hsd/ohp/pages/nemt.aspx</p>	<p>This service is covered for Oregon Health Plan members.</p>
Local Public Health Authority	<p>https://www.oregon.gov/oha/ph/ProviderPartnerResources/LocalHealthDepartmentResources/Pages/lhd.aspx</p>	<p>Learn more about resources offered in your community</p>
211info	<ul style="list-style-type: none"> • https://www.211info.org/ • Call 211 or 1-866-698-6155 • Text your zip code to 898211 • Email help@211info.org 	<p>211info connects people with health and social service organizations.</p>
Additional COVID-19 Resources	<ul style="list-style-type: none"> • Oregon Health Authority COVID-19 updates • COVID-19 community supports • Contact tracing • Safe + Strong Oregon • Governor Brown's COVID-19 webpage • Oregon mask requirements 	<p>govstatus.egov.com/OR-OHA-COVID-19</p>