

Providing high-value aging and disability services

ADRC's free information and referral (I&R) and options counseling services connect Oregonians — regardless of age, income or disability status — to the information and services they need most.

How ADRC serves Oregonians

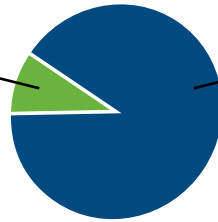
Options counseling

Oregonians needing in-depth help to explore their strengths and needs for long-term services and supports work with options counselors.

4,506

through options counseling

48,922
Oregonians
served in 2017



Information and referral

Many Oregonians get quick information and referrals to local resources from information and referral specialists.

44,416

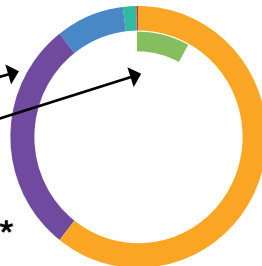
through information and referral

ADRC's benefits far outweigh its costs

Options counseling

Benefits = \$39.8 million
Cost = \$3.6 million

11 to 1 social return on investment*



Benefit categories

- Finding and keeping long-term services and supports and housing (\$24.1 million) ■
- Helping with basic needs (\$11.6 million) ■
- Avoiding homelessness (\$3.5 million) ■
- Preventing abuse (\$563,000) ■
- Averting falls (\$109,000) ■



7 out of 10

people who sought services from I&R specialists received help in at least one of **these benefit categories.**

An extensive study† of ADRC's options counseling analyzed the benefits participants received in at least one of these categories.

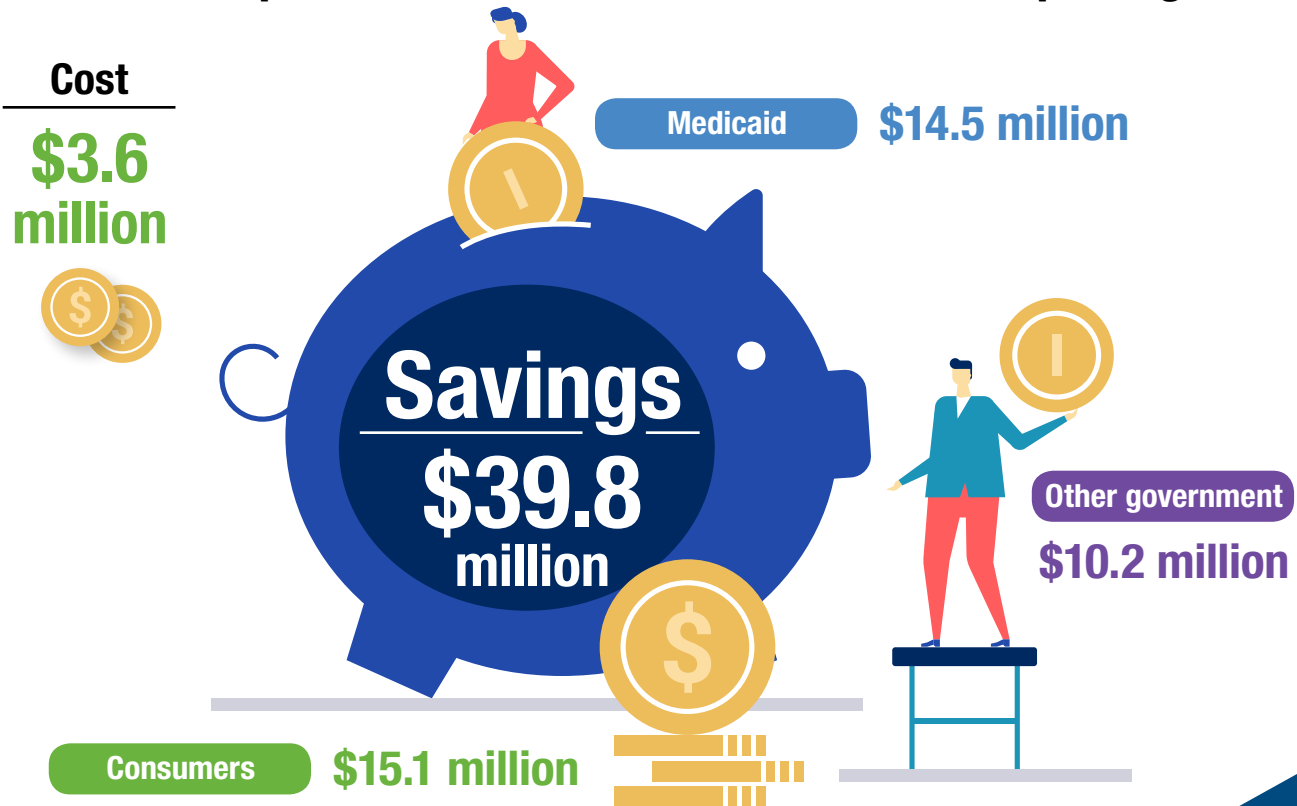
Options counseling benefits alone equaled more than seven times ADRC's total program costs.

* Social return on investment (SROI) measures financial and social values not currently reflected in conventional financial accounts. SROI can identify how effectively an organization uses its capital and resources to create value for the community.

† Hamilton B, Jensen K, Chussil M. 2018. Social return on investment: the business case for Oregon's ADRC. Compelling Reason, LLC.

The ADRC program is a proven value

Options counseling saves consumers and the system money. It maximizes the use of personal resources and reduces Medicaid spending.

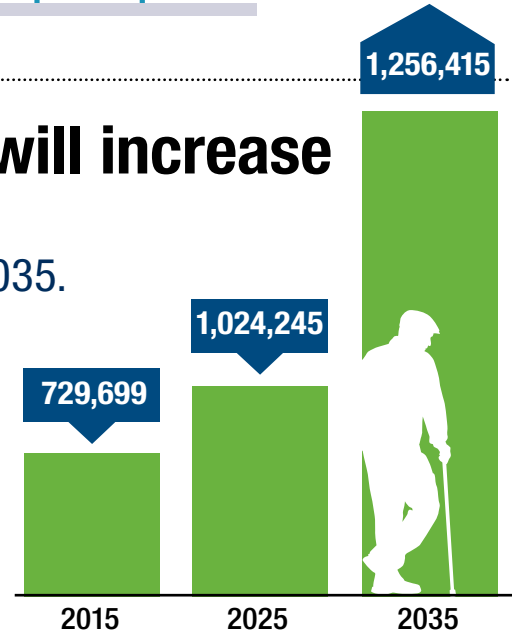


The need for ADRC services will increase

Oregon's population is aging rapidly. The number of people age 65 and older will nearly double by 2035.

Funding for the ADRC of Oregon must increase to:

- Keep up with the growing need for long-term services and supports, and
- Continue to provide high-value ADRC services that save consumers and the state money.



Source: Oregon Health Care Association 2018 Report [Internet LLM Association Publications – Association Publications for all. Made with FlippingBook; [cited 2019 Aug 19].

Available from: <http://associationpublications.com/flipbooks/ohca/Report18/index.html>