



# Required Homecare and Personal Support Worker Training

Starting Sept. 1, 2021, training is required for all homecare and personal support worker and personal care attendants. Workers enrolled before that date must take refresher training by June 30, 2022 to keep working.

## Supporting physical and emotional needs

- Providing authorized services
- Communicating effectively
- Valuing self-determination
- Providing person-centered services and supports

## Safety and emergency measures

- Abuse prevention
- Incident reporting
- Infection control
- Proper body mechanics

## Providing person-centered services

- Supporting consumers in pursuing their life goals
- Empowering consumer to make their own choices
- Recognizing consumers are experts when it comes to their own lives

## Managing medications

- Providing support
- Medication safety
- Understanding when additional training is needed
- Recognizing adverse drug events

## HCW and PSW roles and responsibilities

- Mandatory reporter
- Professional standards
- Medicaid enrolled provider
- Consumers' employee duties

## Providing personal care

- Task lists and service agreements
- Safety
- Understanding when additional training is needed
- Person-centered services and supports

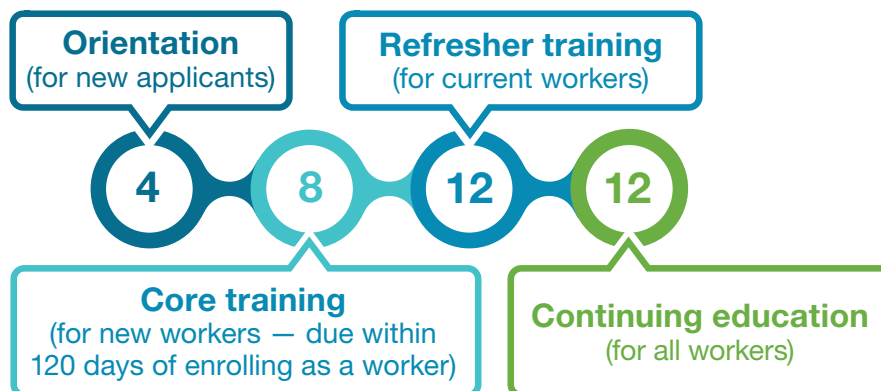
## Why is training important to people receiving services?

- Maximizes health, well-being, quality of life and safety
- Services provided are based on consumers' preferences, goals, and aspirations
- Enables community involvement

## Why is training important for workers?

- Ensures well-being and safety
- Improves job satisfaction
- Career longevity
- Reduces on-the-job injuries
- Opportunity for growth
- Career advancement

## What are the number of hours required for training?



## Who provides required trainings?

Carewell SEIU 503 Training is a partnership between the state and SEIU 503. Carewell will be delivering the worker training. It works in partnership with:

- SEIU 503
- Oregon Department of Human Services
- Oregon Health Authority Health Systems Division
- Oregon Home Care Commission

## How do I learn more?

Oregon Home Care Commission:  
<https://go.usa.gov/xvVVT>

Carewell SEIU 503 Training:  
[www.carewellseiu503.org/training](http://www.carewellseiu503.org/training)

Timeline for required homecare and personal support worker training: <https://apps.state.or.us/Forms/Served/de2519b.pdf>

Frequently Asked Questions: <https://apps.state.or.us/Forms/Served/de2527b.pdf>

You can get this document in other languages, large print, braille or a format you prefer. Contact Oregon Home Care Commission at 877-624-6080. We accept all relay calls or you can dial 711.