Dear <<FIRST NAME>>,

Thank you for being a part of the Oregon Health Plan. There are new health plan choices coming to OHP in January. OHP has local health plans that help you use your benefits. These plans are called coordinated care organizations or CCOs.

Starting in January, you will have more CCO plan choices in your area. You get to compare the plans and decide what works best for you and your family.

We started by matching you with a CCO plan based on your doctors and the care you get now:

<<FIRST NAME>> <<LAST NAME>> CCO plan: <<CCO MATCH NAME>>
<<MEMBER 1 FIRST NAME>> <<MEMBER 1 LAST NAME>> CCO plan: <<MEMBER 1 CCO MATCH>>
<<MEMBER 2 FIRST NAME>> <<MEMBER 2 LAST NAME>> CCO plan: <<MEMBER 2 CCO MATCH>>

How to get help:

Call 877-647-0027 (TTY 711)  
Ask a local community partner. Find one at: ohp.oregon.gov  
Learn more at: ohp.oregon.gov

You can get this letter in another language, large print, or another way that is best for you. Call 877-647-0027 (TTY 711)
If you are happy with the CCO plan(s) listed, you don’t have to do anything.
Your CCO plan will start January 1, 2020. You will get a welcome letter and ID card close to January 1.

You can choose a different CCO plan.
If you don’t like the CCO plan(s) listed, that’s okay. You can choose any of these plans: <<CCO 1>>.

Compare the CCO plans, consider what each plan offers, and then choose.
You can learn more about the plans in the guide sent with this letter or at OHP.Oregon.gov. Look at each plan’s health care providers, pharmacies, hospitals, and services.

Tell us if you want a different CCO plan by November 17.
If the plan(s) listed will not work for you, go to <<URL>> and tell us your choice. Please use your Letter ID to login: <<LETTER ID>>. You can also call us at 877-647-0027. This special phone number is set up to help you with your 2020 CCO plan choice. You can also get help in person. Find a trusted community partner near you at OHP.Oregon.gov.

Don’t worry. You can also change your CCO plan after January 1.
Try out your CCO plan. If you are happy with your plan, you won’t have to do anything. If you want a different CCO plan after January 1, you can tell us at that time. You can change plans for any reason until March 31, 2020.

About the OHP benefits and services you get now

Your OHP benefits are not changing.
You still have the same OHP physical, dental, and mental health benefits. Some CCO plans have extra services, like health classes. Check with your CCO plan about what extra services it offers.
If you need to renew your OHP before January 1, your eligibility may change.

Choosing a new plan? You can still use the CCO plan you have now until January 1.
Many doctors or providers work with all the CCO plans in your area. But if you need a different provider, your new CCO plan will help you pick one. Your new plan will help you get the prescriptions and treatments you need.

You can keep scheduled appointments and fill your prescriptions.
Your current CCO plan will honor your appointments and prescriptions until January 1. If you have a new plan, it will help you make appointments and get prescriptions after January 1. If you have appointments scheduled after January 1 or need to fill a prescription, tell your new plan.

Need help?
You can call 877-647-0027 or get help in person.
Find a trusted community partner in your area at OHP.Oregon.gov.

Thank you,
Oregon Health Plan