

Oregon Health Plan Coverage During the COVID-19 Emergency



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During the COVID-19 emergency, you may keep your Oregon Health Plan (OHP) coverage because of changes in policy, even if you had changes in your life, like you made more money.

Your health is important. Please keep using your OHP to get care from your doctors, nurses, dentists, and therapists.

Want more information? [Click here for more about OHP benefits.](#)

Let us know about life changes to keep your coverage up to date and we can keep in touch with you about your OHP.

Does any of the following apply to you or someone in your household? If so, please let us know right away.

- A new mailing address or home?
- Got married or divorced?
- Legally changed a name or gender marker?
- Is pregnant, gave birth, or had a miscarriage?
- Got a new job or lost a job?

The list above are some common examples. [Click here to read more examples of life changes you need to report.](#)

You can report changes to OHP:

- **Online:** Log on to your ONE account by [visiting ONE.Oregon.gov.](#)
- **In person:** People can visit any Aging and People with Disabilities, Area Agency on Aging or Self-Sufficiency Programs Office, anywhere in Oregon, for help. [Click here to find your local office.](#)
- **By phone:** 1-800-699-9075 (TTY 711). Monday-Friday 7 a.m. to 6 p.m. (PST). Currently hold times are lowest in the morning from 7 until 8 a.m.
- [Click here to read more ways to report changes.](#)

What do I do if I get a letter in the mail about my OHP?

You may get a letter in the mail about your OHP. We send renewal letters every year that you have OHP. Please respond to the letter if we ask you for more information, like proof of income, so you can continue to get all the proper OHP benefits.

The letter will tell you what to send us and when to send it. When you get your letter, do what it says right away.

Need help responding to your letter?

- **In person:**
 - Visit an ODHS Aging and People with Disabilities or Self-Sufficiency Programs office, or an Area Agency on Aging (AAA) office. Call ahead before visiting. [Click here to find your local office.](#)
 - Get help from a trained community partner. Visit [OregonHealthCare.gov](#) to find community partners in your area.
- **By phone:** 1-800-699-9075 (TTY 711) Monday-Friday 7 a.m. to 6 p.m. (PST). Currently hold times are lowest in the morning from 7 until 8 a.m.

Do you need health coverage? Apply for OHP today.

You can sign up for OHP any time of year. You may apply any of the following ways:

- **Online:** Apply by visiting [ONE.Oregon.gov](#)
- **In person:** Get free help from trained community partners across the state. Visit [OregonHealthCare.gov](#) to find community partners in your area.
- **Want more information?** Check out the [apply for OHP web page.](#)

Questions and Answers

If I or someone in my household made more money since March 2020, can I stay on OHP?

Yes. During the COVID-19 emergency, you can keep your OHP, even if you or your household makes more money than the limit for OHP.

During the COVID-19 emergency, how can my OHP end?

During the COVID-19 emergency, OHP benefits will end only for some members. The most common reasons that we will close OHP benefits are if the member:

- Goes to prison
- Tells us to stop their OHP
- They move out of Oregon and become a resident of another state
- They die

For more circumstances in which your OHP will end, [check the OHP member handbook](#).

What will happen to my OHP benefits after the COVID-19 emergency?

During the COVID-19 emergency, members who no longer qualified OHP were able to stay on because of changes in policy. These temporary changes in policy will end after the COVID-19 emergency. When that happens, OHA will begin reviewing the OHP eligibility of all 1.4 million members and members who no longer qualify may lose their OHP.

We want you to be prepared for changes to OHP after the COVID-19 emergency. [Read more about how to prepare for these changes](#).

You can get this letter in other languages, large print, Braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 800-699-9075 or TTY 711. We accept relay calls.

OHP.Oregon.gov