

Keep your teeth healthy.

Seeing a dentist to take care of your teeth can help prevent pain. It also helps keep your heart and the rest of your body healthier. This is important at every age.

- **Visit a dentist at least once a year**, even if your teeth are not bothering you.
- **If you are pregnant**, having healthy teeth and gums can protect your baby's health.
- **If you have diabetes**, dental health problems can make it harder to control your blood sugar.
- Some people feel **nervous or embarrassed** to see a dentist. If you do, talk to your dentist's office.

My coordinated care organization (CCO)

CCO phone number

My dentist

Dentist phone number

Need help? Call Oregon Health Plan Client Services: 800-273-0557 (TTY 711).

Coordinated care organization (CCO) phone numbers

To learn more about your benefits and find a dentist, call your CCO listed below. If you have questions, call the Oregon Health Plan: 800-273-0557.

Advanced Health.....	800-264-0014
AllCare CCO	888-460-0185
Cascade Health Alliance.....	888-989-7846
Columbia Pacific CCO	855-722-8206
Eastern Oregon CCO	888-788-9821
Health Share of Oregon.....	888-519-3845
InterCommunity Health Network.....	800-832-4580
Jackson Care Connect.....	855-722-8208
PacificSource Community Solutions.....	800-431-4135
Trillium Community Health Plan	877-600-5472
Umpqua Health Alliance	541-229-4842
Yamhill Community Care Organization	855-722-8205

If you have fee-for-service (FFS), which is also called an "open card," call Acentra Health at 800-562-4620. If you don't know if you have a CCO or FFS, call OHP Client Services at 800-273-0557.

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Health Plan (OHP) at 800-273-0557. We accept all relay calls or you can dial 711 for TTY.

OHP 7224 (12/2022)



Dental Care

for all Oregon Health Plan members



Dental health is important. See your dentist to stay healthy and out of pain.

[OHP.Oregon.gov](https://www.OHP.Oregon.gov)



What does OHP cover?

Below are some of the things that OHP covers. There may be a limit on how often you can have each one.

Care to keep your teeth healthy

- Cleanings
- X-rays
- Fluoride treatments
- Screenings, checkups and follow-up care
- Fillings
- Extractions (having a tooth pulled)
- Dentures
- Crowns
- Root canals
- Orthodontics (for Early and Periodic Screening, Diagnostics and Treatment [EPSDT] beneficiaries) for cleft lip, cleft palate, and other conditions that affect chewing, speech and other functions.



How do I find a dentist?

If you have a Coordinated Care Organization (CCO):

- A CCO connects your coverage and your providers so all your care works together.
- **To find or change your dentist:** Call your CCO. The phone number is on the back of this brochure. If you do not know which CCO you have, call Oregon Health Plan Client Services at **800-273-0557**.
- **Do you have a dentist you like?** Call your CCO to see if there is a plan that works with your dentist.

If you have fee-for-service (FFS), which is also called an “open card”:

- Call Acentra Health at **800-562-4620**.

If you do not know if you have a CCO or FFS:

- Call Oregon Health Plan Client Services at **800-273-0557**.

How do I make an appointment?

- Call your dental office.
- Call early. It may take several weeks to get an appointment.



- If you cannot go to your appointment, call your dentist at least one day before. Be sure to reschedule.
- Do you need a free ride? Call your CCO to learn how this works. Schedule the ride at least two days ahead. If you are in a CCO, learn more at **OHP.Oregon.gov/Rides**

What if I have a dental emergency?

Emergencies are things like severe tooth pain, a lot of blood in your mouth, a knocked-out tooth or a swollen face.

- **Call your dentist right away.**
- If you do not have a dentist or cannot reach your dentist, call your CCO. If you have FFS, call **800-562-4620**.
- If you cannot see your dentist right away, and you are concerned, go to urgent care or to the emergency room.