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TTY: 711
www.ohp.oregon.gov

September 2022

Case number:

Siou-liouh meih nyei jiu tong jauv cingx haih duqv jienv tengx meih nyei jauv mingh

Hnamv nyei Oregon Health Plan doic,

Meih nyei Oregon Health Plan tengx nyei jauv maiv duqv tiuv! Naaiv zeiv fienv se mbuox taux meih oix zuqc hnavgv haaix nor zoux cingx haih duqv tengx jienv mingh nqa'haav hingv.

Hnavgv haaix nor haih siou-liouh meih nyei jiu tong jauv:

- 1. Oix zuqc mbuox yie mbuo siepv haaix zanc meih nyei deic-zepv, email address fai douc waac hoc tiuv.** Mangc da'2 pin mbuox taux tiuv nyei jauv.
- 2. Dimv mangc meih nyei fienv caux doqc yie mbuo fungx bun meih nyei fienv mangc.** Haaix zanc yaac oix zuqc fungx yie mbuo lorz nyei jauv daaih bun.
- 3. Oix zuqc haaix zanc yaac hiuv OHP nyei fienv Mingh mangc OHP.Oregon.gov** fai naaic buonh deic OHP community partner organization. Mingh mangc naaiv bit.ly/ohplocalhelp.

Meih oix zuqc hiuv haaix nyungc:

1. Meih nyei OHP tengx nyei jauv corc tengx jienv nyei fai.

Meih oix zuqc dau naaiv zeiv fienv nyei fai. Se gorngv maaih haaix diuc qiemx zuqc nyei jauv, yie mbuo mbuox meih aqv - se gorngv yei mbuo maaih jienv caux meih jiu tong nyei jauv.

2. Maaih OHP haih tiuv nyei jauv weic COVID-19 emergency neyi jauv:

Dongh naaiv COVID-19 wuon-baengc nyei ziangh hoc, OHP tengx nyei mienh, maiv gunv ninh mbuo maaih haaix nyungc tiuv, eix leiz duqv nyaanh camv faaux. Naaiv se weic zuqc maaih COVID-19 Emergency leiz zaangc tiuv nyei jauv.

3. Jiex liuz COVID-19 emergency baac mingh:

Yie mbuo cingx mbuox meih se gorngv yie mbuo qiemx zuqc haaix nyungc cingx dingc mangc gaax meih corc haih duqv OHP tengx nyei fai.

Yie mbuo oix zorng-mbenc mbuox ziangx meih haaix zanc maaih haaix nyungc tiuv. Se gorngv yie mbuo lorz maiv buatac meih, meih haih ndortv tengx meih nyei jauv. Siou-liouh meih nyei jiu tong jauv cingx haih bun meih duqv jienv tengx meih nyei jauv mingh

Hnangv haaix nor mbuox tiuv nyei jauv

Meih maaih camv diuc jauv haih mbuox tiuv nyei jauv nyei:

Heuc mingh mbuox meih nyei coordinated care organization (CCO)

Naaiv norm dorngx liuc leiz OHP tengx meih nyei jauv.

- Meih mangc meih nyei member ID card ziouc hiuv duqv meih nyei CCO aqv.
- Mingh lorz mangc meih nyei CCO yiem: **bit.ly/ccoplans**

Online:

benefits.oregon.gov

Zoux norm account fai log bieqc mingh mangc meih nyei account.
Maaih English waac fai Spanish waac.

Longc douc waa finx:

ONE Customer Service Center

- 1-800-699-9075 (TTY 711)
- Leiz-baaix yietv taux Leiz-baaix hmz 7 a.m. to 6 p.m. Pacific Ziangh hoc
- Maaih faan waac mienh tengx.
- Meih yaac haaih lorz dauh gorngv meih wuov nyungc waac nyei faan waac mienh caux gong-mienh gorngv. Mingh lorz faan waac mienh yiem benefits.oregon.gov.

Bieqc mingh lorz fai heuc mingh mbuox:

Mingh lorz Aging and People with Disabilities, Self-Sufficiency Programs or Area Agency on Aging offices nyei zoux gong dorngx

- Lorz zoux gong dorngx caux douc waac hoc yiem **Oregon.gov/DHS/Offices**.
- Heuc ndaangc liuz cingx mingh zoux gong dorngx.
- Maaih faan waac mienh tengx.

Laengz zingh

Oregon Health Plan

Naaiv zeiv sou yaac maaih dieh nyungc nzaangc nyei, nzaangc-hlo, hluo fai dieh nyungc meih qiemx zuqc nyei. Meih yaac haih tov duqv faan waac mienh nyei Naaiv se ziang wuov tengx Heuc 1-800-699-9075 fai 711 (TTY). Yie mbuo zipv yietc zungv relay calls nyei.