

Tichikin porousen ekkewe Flexible Service ngeni ekkewe Oregon Health Plan Members non ewe Coordinated Care Organization

Ika pwe en emon Oregon Health Plan (OHP) member mi nomw non ewe coordinated care organization (CCO), iwe en mi tongeni kopwe angei ekkewe metoch ika service esapw ew regular OHP benefit, nge mi tongeni epwe anisuk omw kopwe tumwuneochu inisumw. Ikkei ekkei si kan ker ngeni flexible services iwe ir pwan kinikinin ewe watten program itan health-related services. Flexible services ese kawor ngeni meinisin ekkewe OHP members mi or nour ewe Open Card OHP.

Ekkewe Kapas Eis ren ewe Flexible Sevices

Met ei flexible services?

Flexible services nge ekkewe metoch ika service ir mi tongeni anisuk omw kopwe tumwuneochu inisumw ika fori met epwe tumwun ren inisumw.

- Ekkei metoch ika service ese kan pwan fiti noumw ewe Oregon Health Plan benefit.
- Awewe ren ekkewe flexible services iwe ina ee nomw won page ruu.

Upwe ifa usun ai upwe request ekkewe flexible services ren pwisin ngang ika emon chochon aiwe famini?

Ren omw kopwe request ekkewe flexible services, iwe kopowe kokori omw ewe CCO nampan member service ika cheki noumw ewe handbook ren ewe CCO ren

TICHIKIN POROUSEN EKKEWE TERM NON EWE OREGON HEALTH PLAN

Appeal: Nupwen omw kopwe tingorei omw ewe plan an epwe katon ewe pwungun finata re fori ren omw ewe health care service. Ika pwe kose tipew ngeni ewe pwungun finata ewe plan aa fori, iwe en mi tongeni appeal ini iwe ka tingor repwe katoneoch ewe pwungun finata.

“Benefit”: Ewe service omw ewe health care plan ee kan wisen meni.

Coordinated Care Organization (CCO): Ewe CCO nge ew local group ren ekkewe health care providers. Ir doctor, counselors, kangof, dentist me ekkewe pwan ekkoch re kan angang fengen non omw ewe community. Wisen ekkewe CCO nge re kan fori met ekkewe OHP members repwe tumwun ren.

Open Card: Ika pwe ewe member eseor an CCO, iwe wewen mi or nour open card. Ir mi tongeni no ngeni ese pwan nifinifin providers ir mi etiwa ewe Oregon Health Plan coverage.

Oregon Health Plan (OHP): An Orgeon ewe medical assistance program. Ee kan anisi ekkewe aramas mi kukun ar income an repwe tour ngeni tumwunun inisir.

Primary Care Provider (PCP): Ewe medical professional ee kan wisen fori wisan ewe ren tumwunun inisumw. Ii ewe aramas kopwe kokori akomw ika pwe aa or omw osukosuk ika need ren tumwunun inisumw ewe.

tichikin porous. Ekkewe nampan member service iwe ina ee nomw won noumw ewe OHP card me ewe OHA [CCO](#) website. Ekkewe handbooks noun ekkewe members iwe ina mi pwan nomw won an noumw ewe CCO ewe website.

En mi pwan tongeni request ewe flexible service seni noumw ewe primary care provider.

Ifa usun ekkewe pwungun finata ren an epwe ketiw ika esapw ketiw ekkewe flexible services?

Ekkewe pwungun finata ren an epwe ketiw ika esapw ketiw ekkewe flexible services iwe ra anongonong won ew me ew ekkewe case seni CCO. Kose tongeni kopwe appeal ika pwe ese ketiw ewe flexible service, nge en mi tongeni kopwe wanong echo noumw taropwen otutur.

- Noumw ewe CCO member handbook iwe ina mi nomw tichikin porousen omw kopwe ifa usun me mina ew taropwen otutur.
- En mi tongeni kopwe wanong noumw na taropwen otutur ngeni ewe OHP Client Service ren omw kokonong chok ren ewe nampa 800-273-0557 ika amasowa ewe taropwe won ar ewe [OHP Member Complaints](#) website.

Ikefa ekkoch awewe ren ekkewe flexible services?

Fan na ina mi or ekkena awewe ren ewe flexible servies CCO ee kan awora. Ese unus nouch ei taropwen met ekkewe CCO mi awora.

- Aninisin mwongo, ren an epwe tour omw ewe grocery, ekkewe voucher ren mwongo, ika ekkewe mwongo mi pwisin tailored ika foruno.
- Ekkewe mwochomwochen aninis ren housing, ren ewe deposit ren rent tori ekkewe aninis ren omw ewe kopwe move, me aninisin rent ren mwochomwochen fansoun, ika ekkewe memen utility setup
- Ekkewe temporary housing ika shelter nupwen omw chikar sefan seni omw ewe nuwing
- Ekkewe metoch ika items re anisi ewe healthy behavior, ren chowean sus me pisek
- Ekkewe cell phone me ekkewe pisekisekin ren faniten epwe tikeri ewe telehealth ika ekkewe health apps
- Ekkewe ekkoch metoch ika item ren an epwe anisuk me tumwunu inisumw, ren chowean air con ika ewe air filter

Mi require an ewe CCO epwe awora ekkewe flexible services?

Mwonien ekkewe flexible service aa pwisin nomw ren emon me emon, ina pwata CCO ese require an epwe awora ekkewe flexible service.

Pwan ekkewe ekkoch resource

Ika pwe en mi nounou OHP nge mi weires ngonuk omw kopwe kunekun me ian tumwunun inisumw, iwe kose mwochen kopwe kokori ewe OHA Ombuds Program. En mi tongeni kopwe koko iwe ka nikitatiw ew message ren ewe Ombuds Program ren nour ewe nampa 877-642-0450 ika email ngeni oha.ombudsoffice@odhsoha.oregon.gov. Ewe Ombuds nge re kan advocate faniten ekkewe OHP members iwe repwe fokkun fori wiser faniten repwe anisuk.

Pwan ew resource ren aninis me service non omw ewe community iwe 211 Info. Kokori 2-1-1 ika teta won ewe 211 Info website ren aninis.

En mi tongeni angei ei taropwe non sokopaten fosun fenu, mese watte mak, braille ika pwan ew format ke mwochen. En mi tongeni pwan tingor emon chon chiaku. Ei aninis ese fokkun pwan kamo. Kokori 800-699-9075 ika TTY 711. Kich mi etiwa ekkewe keken relay.