

Health-Related Social Needs (HRSN) Outreach and Engagement Services

Oregon Health Plan (OHP) members now have a way to apply for climate-related resources, through a climate benefit called health-related social needs (HRSN) services. HRSN services include Outreach and Engagement Services. These services help connect OHP members to climate supports.

Read the [Climate Resources Fact Sheet](#) to learn more about:

- Climate resources and services
- Who qualifies, and
- How to help members access these services.



What are HRSN Outreach and Engagement Services?

HRSN Outreach and Engagement Services must include these activities:

- Engaging OHP members who may be eligible for HRSN climate supports,
- Verifying the member's coordinated care organization (CCO) or open card enrollment, or
- For CCO members, verifying the member's CCO.

Services may also include:

- Sending an HRSN request to:
- The member's CCO, or
- The Oregon Health Authority (OHA) for open card members.

The request can be made on the [HRSN Request Form](#) or in another format.

- Giving members information and support to connect with other services. These may include medical, peer, social, educational or legal services.

Who can provide and bill for HRSN Outreach and Engagement Services?

HRSN Service Providers enrolled with a CCO or OHA can provide and bill for these services.

The member's CCO or OHA will pay for up to five hours of Outreach and Engagement services per member every three years. HRSN Service Providers must keep proof of the services. This includes the date, time, length and description of the services.

How do HRSN Service Providers bill for Outreach and Engagement Services?

HRSN Service Providers can bill for services:

- Only for OHP members who may qualify. This means the service provider believes, or the member told them:
 - They are in an [HRSN covered population](#), and
 - They may need a climate device.
- After working with the member, even if:
 - They are found not to qualify for a device, or
 - They state they don't want it.

HRSN Service Providers CAN'T bill for services for:

- A person not enrolled in OHP, or
- An OHP member who confirms they do not qualify for climate supports.



How to stay informed

- Visit the [HRSN climate web page](#)
- [Sign up](#) for the 1115 waiver newsletter
- Read the [Climate Resources Fact Sheet](#)
- Check the CCO website
- Email 1115Waiver.Renewal@odhsoha.oregon.gov

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact Chelsea Egbert at chelsea.egbert@oha.oregon.gov or 503-580-0295 (voice and text). We accept all relay calls.

