

How to Become an Oregon Health Plan (OHP) Health-Related Social Needs Service Provider

Learn how to become a climate, housing, nutrition, or outreach and engagement services provider. As a provider, you serve Oregon Health Plan (OHP) members who qualify for health-related social needs services.



What are health-related social needs?

Health-related social needs or HRSNs are social and economic needs. They can affect members' ability to maintain their health and well-being.

What are HRSN services?

HRSN services are supports to meet members' health-related social needs:

- **Climate-related supports:** These help members get climate devices such as:
 - Air conditioners for heat risks, and
 - Air filtration devices to protect against wildfire smoke, and more.
- **Outreach and engagement services:** These connect members to HRSN services and other help.
- **Housing services (available in November 2024):** These help members stay housed.
- **Nutrition services (available in 2025):** These include medically tailored meals, funds to purchase groceries, hot meals, or fruits and vegetables, and nutrition education.

Who can become an HRSN service provider?

Do you or your organization already offer this support? If so, you may qualify. This includes organizations that:

- Deliver or install climate devices
- Connect members to medical and nonmedical benefits
- Help people find or keep housing, or
- Provide medically tailored meals which follow approved meal patterns for specific health conditions, connect people with help to purchase fruits and vegetables, or provide nutrition education.

To be an HRSN provider, you must meet certain requirements. These include:

- Hours and staff to meet member needs
- The ability to effectively serve one or more populations defined in [OAR 950-020-0010](#)
- Culturally and linguistically appropriate, responsive and trauma-informed services
- Standards to do business as an HRSN Service Provider. These include to comply with requirements related to:
 - Referrals
 - Invoices
 - Reports, and
 - Information privacy and security
- Enroll as a Medicaid HRSN service provider in the electronic system for the Oregon Health Authority (OHA) that processes Medicaid claims, and
- For HRSN outreach and engagement services:
 - The knowledge, experience, and skills to effectively provide such services.

The above requirements are outlined in [Oregon Administrative Rule \(OAR\) 410-141-3510](#). Requirements for housing and nutrition HRSN Service Providers will be added later.

To help your organization meet HRSN service provider requirements, you can apply for [HRSN community capacity building funds \(CCBF\)](#). You can apply for these funds through [coordinated care organization \(CCO\)](#) in your service area. Learn more on the [CCBF page](#).



How do I sign up to be an HRSN service provider?

We encourage providers to sign up to serve both:

- [Open card \(fee-for-service\)](#) members, and
- [Coordinated care organization \(CCO\)](#) members.

However, it is not required.

To serve open card (fee-for-service) members:

Use the online [Provider Enrollment Application](#) to apply.

To serve CCO members:

Contact [CCOs in your area](#) to learn how to apply. Each CCO may have different processes.



For more information

To learn more, visit these links:

- [2022–2027 Medicaid 1115 Demonstration Waiver](#): Learn about other changes coming to OHP.
- [Health-Related Social Needs](#): Learn about HRSN services, forms and resources for HRSN providers.
- [Providing Health-Related Social Needs \(HRSN\) Services](#): Learn about the role of HRSN service providers.
- [HRSN Devices Fee Schedule](#): Learn about rates for climate devices and outreach and engagement services.
- [Health-Related Social Needs \(HRSN\) Outreach and Engagement Services](#): Learn about covered services and billing.
- [MMIS Provider Portal Provider Enrollment Guide](#): Learn to complete the Oregon Health Authority's [Provider Enrollment Application](#).
- [Webinars](#): Learn about the 2022–2027 Medicaid Waiver.

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