



March 2, 2021

Wrap Around Support in 2021

With the limited funding available to start 2021, CBOs are no longer required to cover all wraparound services that were being provided previously. Each CBO has the ability to determine how to prioritize wraparound supports in a way that best works for their community and organization. **This document is subject to change.**

Overview of services

This table provides a general overview of what is currently allowable for CBOs to pay for.

Allowable services	Optional or case specific services	Not allowable
<ul style="list-style-type: none"> • Food • Housing: Rent/ mortgage – not to exceed one month • Utilities: water, electricity – not to exceed one month • Hotel/motel required for isolation or quarantine 	<ul style="list-style-type: none"> • Transportation • Garbage • Caregiving for household members • Cell phone • Internet • Medical costs • Laundry 	<ul style="list-style-type: none"> • Cable and non-essential utilities • Turn on fees and late fees for utilities • Loan Payments (student, car) • Credit card payments • Child support payments

CBOs should attempt to connect the individual/ household to safety net services and/or local resources first. You can use isolation and quarantine direct funds to cover all allowable services. CBOs should consult with their CEC before covering services that fall in the optional or case specific category.

A [Safety Net website](#) was created for CBOs to help you navigate the various resources during this pandemic. If you run into barriers accessing safety net resources, please let your CEC know. We are here to troubleshoot and support cases when needed.

Examples of questions to screen individuals

In order to prioritize supports, CBOs will need to confirm that isolation or quarantine has affected the individual's income. Additional questions may also be asked in order to help determine the most necessary services further.

Here are some examples of questions CBOs can ask:

- Do you have sick leave? Are you able to work from home?
- Are you receiving unemployment?
- Do you owe backpay for rent or utilities?
- How long will the food you have on hand last?
- What other services are you connected to? SNAP? Oregon Health Plan (OHP)?

Frequently Asked Questions

How much should my organization be spending on each individual?

CBOs can determine their own guidelines internally. We acknowledge that the average cost of supports will differ for each community.

What do we do if my organization runs out of funds for direct costs?

Please let your CEC and LPHA know. CBOs have the flexibility to move funds from their base award to their isolation and quarantine direct costs. For example, a CBO can move funds from their community engagement bucket to their isolation and quarantine direct costs. If you need to move 25% or more, please send your CEC an email for approval.

What happens if our organization received a LPHA referral after the isolation and quarantine dates?

CBOs can still help! A late referral from the LPHA would still qualify a person for wraparound support.

Can we still provide retroactive wraparound support?

It depends. While OHA encourages CBOs to prioritize wraparound support for those who need support now, we recognize the gaps in the system. Each CBO can determine if they will assist retroactively.

Do we still need to continue to collect receipts and documentation?

Yes. All receipts and documentation should be kept on file for auditing purposes. You will not have to turn in any receipts to OHA.

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