Effective Date: December 3, 2020

Sector Guidance – Indoor and Outdoor Shopping Centers and Malls

**Authority:** Executive Order No. 20-66, ORS 433.441, ORS 433.443, ORS 431A.010

**Applicability:** Shopping centers and malls statewide.

**Enforcement:** To the extent this guidance requires compliance with certain provisions, it is enforceable as specified in Executive Order No. 20-66, paragraph 10.

**Indoor and outdoor shopping centers and malls are required to:**

- Limit maximum capacity based on the designated level of risk for the county in which the center or mall is located.
- Comply with the [Statewide Mask, Face Covering, Face Shield Guidance](#).
- Review and implement [General Guidance for Employers and Organizations](#).
- Encourage alternative order ahead and pick up options, such as curbside pickup.
- Comply with the [Statewide Self-Service Operations Guidance](#), as applicable.
- Comply with the [Eating and Drinking Establishments Guidance](#) for the designated risk level of the county, as applicable.
  - For extreme risk counties close on-site indoor food and beverage consumption areas, including but not limited to food courts and seating areas.
- Post signs at entrances, exits and common areas (e.g., restrooms) to discourage groups from gathering, and remind customers and employees to keep six (6) feet of physical distance between individuals.
- Designate specific entrances and exits to the shopping center or mall to constrain traffic flow and require physical distancing between customers. For entrances with a single door or single pair of doors, designate it entrance only or exit only if another entrance/exit exists and one-way flow through the area is feasible. Do not block egress for fire exits.

**Additional resources:**

- [Signs you can post](#)
- [Statewide Mask, Face Covering, Face Shield Guidance](#)
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