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Phase One Reopening Guidance – Specific Guidance for Shopping Centers and Malls

Authority: Executive Order No. 20-27, ORS 443.441, ORS 433.443, ORS 431A.010

Applicability: Shopping centers and malls in Phase One and Phase Two counties.

Enforcement: To the extent this guidance requires compliance with certain provisions, it is enforceable as specified in Executive Order 20-27, paragraph 26.

Shopping centers and malls must:

- Review and implement [General Guidance for Employers](#).
- Keep any common area settings such as food courts and seating areas configured to support at least six (6) feet physical distance between parties (chairs, benches, tables).
- Determine maximum occupancy within the shopping center or mall to maintain at least six (6) feet physical distancing and limit admittance accordingly.
- Post signs at entrances, exits and common areas (seating areas, food courts, etc.) to discourage groups from congregating, and remind customers and employees to keep six (6) feet of physical distance between individuals or parties while waiting.
- Review and implement [Statewide Mask, Face Shield, Face Covering Guidance](#).

To the extent possible, shopping centers and malls should:

- Designate specific entrances and exits to the shopping center or mall to constrain traffic flow and encourage physical distancing between customers. For entrances with a single door or single pair of doors, consider designating it entrance only or exit only if another entrance/exit exists and one-way flow through the area is feasible. Do not block egress for fire exits.

Additional resources:

- [Signs you can post](#)
- [Statewide Mask, Face Shield, Face Covering Guidance](#)
- [OHA General Guidance for Employers](#)

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