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Statewide Reopening Guidance – Operators of Indoor and Outdoor Entertainment Facilities (Zoos, Museums, Drive-In Movie Theaters, Raceways, Outdoor Gardens and Aquariums Only)

Authority: Executive Order No. 20-27, ORS 433.441, ORS 433.443, ORS 431A.010

Applicability: This guidance is applicable to operators of indoor and outdoor entertainment facilities of zoos, museums, drive-in movie theaters, raceways, outdoor gardens and aquariums statewide. This guidance permits museums and aquariums to open with non-interactive exhibits, but interactive exhibits are not permitted to operate at this time.

Enforcement: To the extent this guidance requires compliance with certain provisions, it is enforceable as specified in Executive Order 20-27, paragraph 26.

Definitions: For purposes of this guidance, the following definitions apply:

- **Raceways** means a special racing track used for the sport of high-speed racing of special vehicles or motorcycles. It does not include a go-kart track or other recreational go-karting facility.

Operators of Indoor and Outdoor Entertainment Facilities (zoos, museums, drive-in movie theaters, raceways, outdoor gardens and aquariums only) are required to:

- Ensure all facilities are ready to operate and that all equipment is in good condition, according to any applicable maintenance and operations manuals and standard operating procedures.
- Review and implement General Guidance for Employers.

Physical Distancing Measures

- Limit the capacity to a maximum of 100 people indoor or 250 people outdoor, not to exceed 250 indoor and outdoor; or the number of people, including staff, based on capacity (square footage/occupancy), **whichever is less**.
- These facilities are limited to activities for parties consisting of 10 people or fewer. Do not combine parties/guests at shared seating situations who have not chosen to attend together.

- Ensure physical distancing of at least six (6) feet between people of different parties. Make clear that members of the same party can participate in activities together, stand in line together, and do not have to stay six (6) feet apart.
- Set-up seating and/or game configuration to comply with all physical distancing requirements.
- Do not combine parties or allow shared seating for individuals not in the same party.
- Remove or prohibit seating/consoles/lanes etc. to make sure people not in the same party are at least six (6) feet apart.
- Prohibit people in different parties from gathering in any area of the facility, both indoor and outdoor, including in parking lots.
- Prohibit operation and use of all play areas/ball pits/playgrounds.
- **Do not operate**, if unable to maintain the physical distancing requirements in this guidance, except for brief interactions, or if unable to comply with all other requirements in this guidance. The requirement to close the facility applies to both indoor and outdoor operations for entities that have both.
- Employees
 - Require all employees to wear a mask, face shield, or cloth, paper or disposable face covering in accordance with [Statewide Mask, Face Shield, Face Covering Guidance](#). If an employee cannot wear a mask, face shield or face covering because of a disability, the employer must work with the employee to determine whether a reasonable accommodation can be provided. A reasonable modification does not include simply allowing an employee inside without a mask, face covering or face shield. There are limited times when an employee does not have to wear a mask, face shield or face covering at a location covered by the [statewide guidance](#), but no exemptions. An employer should work with their human resources department or speak to their legal counsel to determine their legal options for addressing this issue. Employers may also reach out to the [Bureau of Labor and Industries \(BOLI\)](#) for technical assistance.
 - Employers must provide masks, face shields, or face coverings for employees.
 - Train all employees on cleaning operations (see below) and best hygiene practices including washing their hands often with soap and water for at least 20 seconds.
 - Review and follow the [Statewide Mask, Face Shield, Face Covering Guidance](#).
- Visitor Face Coverings
 - All customers and visitors are required to follow the [Statewide Mask, Face Shield, Face Covering Guidance](#).
- Cleaning

- Clean and sanitize work areas, high-traffic areas, and commonly touched surfaces in both customer and employee areas in indoor and outdoor facilities. Use disinfectants that are included on the [Environmental Protection Agency \(EPA\) approved list](#) for the SARS-CoV-2 virus that causes COVID-19. No product will be labeled for COVID-19 yet, but many products will have a label or information available on their websites about their effectiveness for human coronavirus.
- Thoroughly clean restroom facilities at least twice daily and, to the extent possible, ensure adequate sanitary supplies (soap, toilet paper, hand sanitizer) throughout the day. Restroom facilities that cannot be cleaned twice daily should be kept closed or a sign should be posted stating that the restroom is unable to be cleaned twice daily.

Signage

- Post [clear signs](#) listing COVID-19 symptoms, asking employees, volunteers and visitors with symptoms to stay home and who to contact if they need assistance.
- Use [clear signs](#) to encourage physical distancing.
- Post [clear signs](#) about the mask, face shield, or face covering requirements.

Additional requirements

- Keep areas that are prone to attracting crowds (including but not limited to playgrounds, indoor play structures and drop-off play structures) closed.
- Keep drop-in childcare closed.
- Limit parties to 10 people or fewer. Do not combine parties/guests in shared seating who have not chosen to attend together. People in the same party seated at the same table do not have to be six (6) feet apart.
- Prohibit parties (a group of 10 or fewer people that arrived at the site together) from gathering in parking lots and other common areas for periods longer than reasonable to retrieve/return gear and enter/exit vehicles.
- Keep common areas with chairs benches and tables (e.g. picnic tables, day-use shelters, and buildings open to the public) arranged so that parties can keep at least six (6) feet of physical distance. Post clear signs to reinforce physical distancing requirements between visitors of different parties.
- End all facility activities by 10 p.m.
- Follow the [Retail Stores Guidance](#) if operating a retail store on the premises.
- Drive-In Movie Theater Operators must follow the additional guidance for outdoor drive-in movie theaters referenced in the [Phase 2 Reopening Guidance for Venue and Event Operators](#).

To the extent possible, operators of indoor and outdoor entertainment facilities (zoos, museums, drive-in movie theaters, raceways, outdoor gardens and aquariums only) should, but are not required to:

Additional Physical Distancing Measures

- Encourage reservations or advise people to call in advance to confirm facility capacity. Consider a phone reservation system that allows people to wait in cars and enter facility only when a phone call or text indicates space is available.
- Assign a designated greeter or host to manage visitor flow and monitor physical distancing while waiting in line, ordering, and during entering and exiting. Do not block access to fire exits.
- Assign staff to monitor physical distancing requirements, so that parties are no larger than 10 people, and to help visitors follow these requirements.
- Assign staff to monitor visitor access to common areas such as restrooms so that visitors do not gather.
- Route foot traffic in a one-way direction to minimize close contact between visitors. Post signs for one-way walking routes to attractions, if feasible.
- Limit the number of staff who serve or interact with each party.
- Encourage visitors to recreate with their own household members rather than with those in their extended social circles.
- Encourage visitors to recreate safely and avoid traveling to or recreating in areas where it is difficult to keep at least six (6) feet from others not in their household.
- Place clear plastic or glass barriers in front of cashiers or visitor center counters, or in other places where keeping six (6) feet between employees, volunteers and visitors is more difficult.

Cleaning/ Hygiene

- Consider providing hand-washing facilities for customer use in and around the facility. Hand sanitizer is effective on clean hands; businesses may make hand sanitizer (60-95% alcohol content) available to customers. Hand sanitizer must not replace hand washing by employees.

Outdoor facilities

- Consider closing every other parking spot to facilitate at least six (6) feet of physical distance between parties.
- Encourage visitors to bring their own food, water bottles and hygiene supplies (including hand sanitizer).
- Encourage visitors to take their trash with them when they leave.

Additional Resources:

- [OHA Guidance for the General Public](#)
- [OHA General Guidance for Employers](#)
- [Statewide Mask, Face Shield, Face Covering Guidance](#)
- [CDC's Guidance for Administrators in Parks and Recreational Facilities](#)

Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA.ADAModifications@dhsoha.state.or.us.