



Phase Two Reopening Guidance FAQs

Operators of Indoor and Outdoor Entertainment Facilities

(Updated 9-2-2020)

Overview

Below are answers to frequently asked questions (FAQ) about the Oregon Health Authority's (OHA) Phase Two Reopening Guidance: Operators of Indoor and Outdoor Entertainment Facilities (guidance for [Indoor and Outdoor Entertainment Facilities](#)). OHA provides and may intermittently update this FAQ to help the public understand the guidance, respond to stakeholder questions, and clarify how the guidance may apply in specific scenarios. The FAQ is not intended to take the place of the guidance but to help interpret, supplement, and help fill in the details of the guidance. The guidance for [Indoor and Outdoor Entertainment Facilities](#) and FAQs apply only in a county that has been approved for Phase Two Reopening.

Q1: Are arcades and laser tag permitted in Phase 2?

A1: Yes. Refer to guidance for [Indoor and Outdoor Entertainment Facilities](#) for required operating and cleaning procedures for these activities. Common, allowed activities are listed in the [Reopening Guidance Tool](#).

Q2: Are bounce houses and indoor play gyms allowed to operate in Phase 2?

A2: No. These types of entertainment facilities are not permitted to operate at this time. Common, allowed activities are listed in the [Reopening Guidance Tool](#).

Q3: What are the requirements for cleaning a theater between performances?

A3: Theater operators must clean and disinfect high-traffic areas and commonly touched surfaces in the theater — including seats and tables — between performances. Theater operators must also thoroughly clean restroom facilities at least twice daily and, to the extent possible, ensure adequate sanitary supplies (soap, toilet paper, hand sanitizer) throughout the day. Use disinfectants that are included on the [Environmental Protection Agency \(EPA\) approved list](#) for the SARS-CoV-2 virus that causes COVID-19. No product will be labeled for COVID-19 yet, but many products will have a label or information available on their websites about their effectiveness for human coronavirus.

Q4: What are the requirements to run a tour on a tour bus?

A4: Tour operators must follow [Specific Guidelines for Transit Agencies](#) and [Phase 2 Guidance for Indoor and Outdoor Entertainment Facilities](#). At least three (3) feet must be maintained consistently between passengers. Six (6) feet must be maintained between the driver and passengers, except during boarding and when assisting those with mobility devices. Tour attendees in the same party may sit fewer than three (3) feet apart. Tour operators must clean the bus every four hours and in between tour groups, with an emphasis on frequently touched surfaces. Drivers and riders must wear face coverings in accordance with [Statewide Mask, Face Shield, Face Covering guidance](#). Tour operators must limit non-essential travel in accordance with the Governor's Executive Orders.

Q5: Are outdoor horse shows allowed during Phase 2?

A5: Yes. Operators of these events must follow the [Phase 2 Reopening Guidance – Venue and Event Operators](#). Operators must limit the gathering to a maximum of 100 people indoor or 250 people outdoor, not to exceed 250 indoor and outdoor; or the number of people, including staff, based on a determination of capacity (square footage/occupancy), whichever is less, and comply with [OHA Guidance for Gatherings](#).

Q6: Are amusement parks allowed to open in Phase 2? What are the guidelines for cleaning an amusement park?

A6: Yes, if in compliance with [Phase 2 Guidance for Indoor and Outdoor Entertainment Facilities](#). Amusement park operators must limit the gathering capacity to a maximum of 100 people indoor or 250 people outdoor, not to exceed 250 indoor and outdoor; or the number of people, including staff, based on a determination of capacity (square footage/occupancy), whichever is less. To the extent possible, operators are encouraged to assign a designated greeter or host to manage visitor flow and monitor physical distancing while guests are waiting in line and entering or leaving the venue. Refer to guidance for Phase 2 [Indoor and Outdoor Entertainment Facilities](#) for specific cleaning requirements.

Q7: Is a gallery/art exhibit space considered a museum or a retail space?

A7: Galleries should follow guidance and requirements for [retail spaces](#). Galleries that host events must comply with [Guidance for Venue and Event Operators](#).

Q8: If a movie theater complex has multiple, separate auditoriums, is the maximum capacity limitation (100 people or other number based on capacity determination) per auditorium or for the entire complex?

A8: Movie theater operators must follow the [Guidance for Venue and Event Operators](#). Theater operators must separate all facilities and activities hosting separate indoor events at the same time at the same venue. Attendees/participants for separate indoor events at the same venue must not share space, including restrooms.

Q9: Hookah bars are closed at baseline under Governor’s Executive Order 20-27. When are they allowed to reopen?

A9: At this time, hookah bars are not permitted to operate in the state, including counties at baseline, Phase 1 or Phase 2.

Q10: Are jet boats allowed to operate during baseline, Phase 1 or Phase 2?

A10: Yes, jet boats are allowed to operate in baseline, Phase 1 and Phase 2 counties. Customers and employees must maintain at least six (6) feet of physical distance at all times and comply with the [Statewide Mask, Face Shield, Face Covering guidance](#). In Phase 2 counties, jet boat operators may use a physical barrier, such as plexiglass, to replace the required six (6) feet of physical distance. The barrier must be non-permeable, easy to clean, and at least one (1) foot higher than head level for seated customers and at least three (3) feet wide or at least the width of the seat if wider than three (3) feet. Plexiglass (acrylic) or other nonpermeable physical barriers do not replace or substitute for compliance with the requirement for masks, face shields, face coverings as stated in the [Statewide Mask, Face Shield, Face Covering guidance](#).

Q11: There are different capacity limits for indoor and outdoor entertainment facilities. What is the definition of an “outdoor space” for purposes of the [Phase Two Guidance for Operators of Indoor and Outdoor Entertainment Facilities](#)?

A11: In the [Phase Two Guidance for Operators of Indoor and Outdoor Entertainment Facilities](#), “outdoor space” means an open-air space which may have a temporary or fixed cover, such as an awning or roof, so long as the space has at least 75% of the square footage of its sides open for airflow.

Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA.ADAModifications@dhsosha.state.or.us.