



***Revised* 9/18/20**

Community Resources for Wildfire

General information:

wildfire.oregon.gov

This is the State of Oregon's multi-agency wildfire response and recovery site. Information is being added regularly, so check the site often for information. Some of the information you'll find on the page includes:

County Resources: <https://wildfire.oregon.gov/county-resources> The county resources page includes information on how to sign up for public alerts and notifications, local evacuation maps, links to local emergency response agencies and county government.

- Social Media Toolkit in 10 languages, including information on evacuation levels: <https://wildfire.oregon.gov/or-wildfire-social-media-toolkit>
- Current Fire Information
 - [Fires and hotspots map*](#)
 - [Office of Emergency Management RAPTOR fire map](#) For evacuation level, zoom into the desired area, and click on the red, yellow or green zones.
 - [Road conditions and closures](#)

*Note: When the fires and hotspots page is having difficulty loading, the RAPTOR website can serve as a backup.

- Information on who can register for FEMA assistance and how
- What the evacuation levels mean and how to prepare for an evacuation
- Red Cross and county emergency shelter locations and resources
- Information for property and homeowners
- Health and medical resources and tips
- Food access
- Voting
- And more to come! Check the site for updated information

[Oregon Regional Resources for Emergency Preparedness](#)

For emergencies contact 911 or to report a missing person due to wildfire. Do not contact 911 for non-emergencies or to report smoke. [911 Twitter Feed](#).

Let your loved ones know you're safe or find people with the [Red Cross Safe & Well Registry](#).

- 211info contact center staff can assist callers who are unable to register themselves. Community members who need assistance signing up can contact 211. During times of disaster, there may be long wait times.
 - CALL: 211 or 1-866-698-6155 (Free language interpreters available by phone; Phone hours: 24/7)
 - TTY: dial 711 and call 1-866-698-6155
 - TEXT: your zip code to 898211 (TXT211) (text available English and Spanish; Text hours: 9am-5pm)
 - EMAIL: help@211info.org (email available in English, Spanish, and Mandarin)

Local resources:

- Regional fire resources

Communities should reference the wildfire.oregon.gov site's county resources to sign up for emergency alerts and other sites used by local emergency management to issue evacuation notices and emergency alerts. Note, some resources previously included are now posted to wildfire.oregon.gov, so we have removed them from the list below to avoid duplication. You may find this supplementary information useful:

- [Benton County](#)
- [Deschutes County](#)
 - ◆ [Deschutes County Evacuation Guide](#)
- [Douglas County](#)
- [Jackson County](#)
 - ◆ City of Ashland [Wildfire Plan of Action](#)
- [Josephine County – Grants Pass](#)
- [Klamath County](#)
- [Lane County](#)
- [Linn County](#)
- [Marion County](#)
- [Multnomah County](#)
 - ◆ Portland [Evacuation Plan](#)
 - ◆ [Multnomah County Levels of Evacuation & Preparation PDF](#)
 - ◆ Multnomah County is providing extra shelter capacity for unsheltered people. [Contact 211](#) for more information.

- [Washington County](#)
 - ◆ [City of Tualatin](#)

Air quality updates:

- Oregon Smoke blog: <http://oregonsmoke.blogspot.com/>
- Oregon Smoke blog is Oregon's one stop shop for smoke information. It features Oregon Department of Environmental Quality's air quality index map, Smoke-related air quality advisories in English and Spanish, fire-specific smoke forecasts from US Forest Service Air Resource Advisors, information on protecting your health from wildfire smoke and smoke information from local and tribal partners.
- OregonAIR app for [iPhone](#) and [Android](#).
- [AirNow EPA Air Updates](#)
- [Oregon Smoke Info Twitter](#)

Sign up for alerts notifications:

- Regional [flash alerts](#)
- [Nixle Alerts](#)
- [Public Alerts](#) (official local alert system for the following areas)
 - State of Oregon: Multnomah, Washington, Clackamas, Columbia, Linn, Benton, Marion counties
 - State of Washington: Clark, Cowlitz, Skamania, Wahkiakum counties
- [VIDEO: Sign Up for Public Alert in some languages](#)
- [American Red Cross alert app](#) (ARC leads emergency shelters), [Twitter link](#)
- [FEMA Text Alert](#)
- [Eugene Emergency Alert](#) with resources
- [City of Tigard](#)
- [City of Ashland](#)
- [Yamhill County](#)

News and updates:

- [NWCC interactive map](#) and [Twitter update](#)
- [Oregon Office of Emergency Management: OEM Facebook page](#)
- Oregon Department of Forestry
 - [ODF blog](#)
 - [ODF flash alerts](#)
- [Oregon State Fire Marshal](#)

- [National Weather Service](#)

Evacuation and emergency preparedness:

- American Red Cross: [How to prepare for wildfire emergencies](#)
- Resources and information from [Deschutes County Project Wildfire](#), including evacuation overview and basics
- Ready.gov wildfire [plan](#) and [updates](#)
- Evacuation levels graphic (now available on [wildfire.oregon.gov](#))
- [Local and tribal emergency managers contact list](#)
 - Organizations may contact your local emergency manager for help coordinating with local response.
- [Wildfire evacuation information for people quarantining or isolating due to COVID-19](#) from Oregon Health Authority
 - [English](#)
 - [Spanish](#)
 - [Arabic](#)
 - [Simplified Chinese](#)
 - [Traditional Chinese](#)
 - [Hmong](#)
 - [Korean](#)
 - [Marshallese](#)
 - [Russian](#)
 - [Somali](#)
 - [Vietnamese](#)
- [State of Oregon temporary shelter guidance — updated 9/10/20](#)

Protect your health:

- From Oregon Health Authority
 - Information [about how wildfire smoke impacts your health](#) in multiple languages
 - [Stay healthy while the air is smoky video](#)
 - [FAQs about wildfire smoke and public health](#)
- Centers for Disease Control [stay safe during a wildfire](#)
- [VIDEO: School outdoor activity during wildfire events](#)
- [VIDEO: Cleaner indoor air when skies fill with smoke](#)
- [VIDEO: How to make your own clean air fan](#)
- Anyone who needs help replacing prescriptions or durable medical equipment can contact OHA for assistance. People with all insurance types are welcome to call. We will facilitate connections to meet your needs. Please call 971-209-8491 for assistance with these replacements.

- [PacificSource](#) has a response line for any members (OHP, commercial, Medicare). Call 1-888-970-2507, Monday-Friday 8:00-5:00pm. PacificSource will also respond to messages over the weekend. Can help members with:
 - Resources and supports that address basic needs (e.g., shelter, air purifiers, food, clothing and transportation)
 - Providers
 - Pharmacy to get prescription medications refilled/replaced
 - Durable medical suppliers for replacement medical equipment
- [SAMHSA disaster distress helpline](#): 1-800-985-5990 or text TalkWithUs to 66746
- [Lines for Life](#) suicide prevention helplines
 - **Suicide Lifeline**: 1-800-273-8255, 1-888-628-9454 for Spanish
 - **Alcohol and Drug Helpline**: 1-800-923-4357
 - **Military Helpline**: 1-888-457-4838
 - **Youthline**: 1-877-968-8491 or text teen2teen to 839863
- [County-level crisis services contacts](#) from Oregon Health Authority
- National Child Traumatic Stress Network [resources for helping kids with emotions around wildfires](#) – available in English and Spanish
- Peer Galaxy: [wildfire peer support and resource directory](#)

Community resources:

- SNAP participants who have lost food due to the fires are eligible to have up to \$200 of benefits reloaded onto their EBT card. [Call DHS Office](#).
- [COVID-19 Resource List for Portland and beyond](#)
- Oregon Occupational Safety and Health (Oregon OSHA) [Employers urged to protect workers by avoiding outdoor work, following best practices as harmful air quality persists](#)
- Contact 211 for other resources in your community:
 - Call 211 or 1-866-698-6155
 - Visit [211info.org](#)
 - [Download the mobile app](#)
- [Oregon Human Development Corporation \(OHDC\)](#) can help with emergency food, shelter and other support services in English and Spanish. Call 1-855-215-6158.

Housing and utilities:

- Oregon Housing and Community Services [wildfire housing damage relief program](#)
 - Apply for assistance [here](#)
- Power outages: [Portland General Electric](#) and [Pacific Power](#)
- [PGE public safety power shut-offs](#)

Pets and livestock:

- [Pets and Wildfire FAQ](#) and [evacuation for pets at fairgrounds](#)
- [VCA Animal Hospitals Offer Free Boarding for Pets Displaced by Oregon Wildfires](#)
- [Cowgirl 911](#) helping evacuate and return livestock to their homes
- [Linn County Livestock Facility Hub](#)

How to help

- For donations see: wildfire.oregon.gov (blue bar at top of page)
- [Complete your census](#). Census helps inform future resources to your state especially during emergencies such as wildfires.

Visuals and flyers:



Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA.ADAModifications@dhsosha.state.or.us.