5 Things to Know About the OHA COVID-19 Case Support Hotline

Call 866-917-8881 if you test positive for COVID-19 and:

1. You would like more health information.
2. You have questions about isolation for you or quarantine for people you’ve been in close contact with.
3. You have questions about letting your close contacts know they may have been exposed to COVID-19.
4. You would like more information on what help or resources may be available in your area.
5. You need to isolate and are concerned about your ability to do that.

Q. What if I don’t speak English?
OHA has Spanish-speaking staff available who can help you and your family. For languages other than English and Spanish, our staff have access to and are trained to use interpreters. You may also find helpful information in our FAQs found here, in 12 languages.

Q. Who will I be talking to?
The OHA COVID-19 Case Support Team has staff trained in case investigation and contact tracing who can provide COVID-19 health education and share information with you about how to keep you and your loved ones safe.

Q. Why should I call?
The OHA COVID-19 Case Support Team is here to support you and your family if you have questions about understanding your positive test results or need help with community resources. Please call us at 866-917-8881.

Q. What else can this hotline offer me?
Information on what resources may be available near you and when and how to contact your Local Public Health Authority.

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Oregon Health Authority