



## The COVID-19 Case Survey FAQ

- Anyone who tested positive for COVID-19 in Oregon should complete the survey. If you're under 15 years old, ask a parent/guardian to complete the form with you.
- The survey is available in 12 languages.
- You will need internet to complete the COVID-19 Case Survey. If you don't have internet or want live help, please call us at 866-917-8881 to speak with a public health professional.
- Average time to complete the survey ranges from 20-45 minutes.

### Q. What do I do if I test positive?

- [Isolate.](#)
- [Tell your close contacts](#) and anyone you've recently been in close contact with.
- Have questions, or need help? Call 866-917-8881 to speak with a public health professional.
- Complete the [COVID-19 Case Survey](#).

### Q. What is the COVID-19 Case Survey?

It's a survey for people who have tested positive for COVID-19. It asks the same questions that public health professionals have been asking when they call people who have tested positive. By making this survey available online, it allows Oregon Health Authority (OHA) to collect all the same data we have been over the course of the pandemic about how COVID-19 is affecting you and your community.

### Q. Why should I take this survey?

The survey is voluntary. Your honest answers help us understand how the virus is moving through your community and provide those in greatest need with resources to stay healthy.

### Q. How long will it take?

20-45 minutes depending on the types of activities you did before and after you got sick, and your own health history.

## Q. Why are we switching from phone calls to an online case survey?

Local public health has tried to contact every case, but as cases have increased and more people are testing at home, the people they can reach is declining. We are asking you to help us collect this important data through an online survey, so that limited public health staff can be reprioritized to investigate high-risk outbreaks and provide other vital public health services.

**Document accessibility:** For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact the COVID-19 Communications Unit at 1-971-673-2411, 711 TTY or [COVID19.LanguageAccess@dhsosha.state.or.us](mailto:COVID19.LanguageAccess@dhsosha.state.or.us).