

Referrals

- Your case manager, personal agent, service coordinator or PCA service coordinator can make a referral on your behalf.
- You can choose to make a self-referral.

For more information or to receive additional materials, please contact the Consumer-Employer Training Program in your area:

You can get this document in other languages, large print, braille or a format you prefer. Contact Oregon Home Care Commission at 1-877-867-0077 and listen for the Employer Resource Connection option, or email OHCC.ERC@odhsoha.oregon.gov. We accept all relay calls or you can dial 711.



1-877-867-0077
OHCC.ERC@odhsoha.oregon.gov



Employer Resource Connection



Independence • Quality • Choice

Oregon Home Care Commission

The Oregon Home Care Commission offers a special program with the sole focus of helping you be successful as your homecare, personal support worker or personal care attendant's employer. As a participant, you will receive tools, resources and support to be the best employer you can be. Being an effective employer will help ensure the in-home services you receive will accomplish what's important to you.

The Consumer-Employer Training Guide will help you learn about:

- Understanding your services;
- Creating job descriptions;
- Finding employees;
- Interviewing and checking references;
- Selecting the best employee for the job;
- Training, supervising and communicating effectively with employees;
- Making sure the help your employee provides is up to your standards;
- Maintaining employment records;
- Scheduling and tracking authorized hours worked;
- Warning signs of an unacceptable employee;
- Making your home a safe place for you to live and your employee to work;
- Avoiding fraud and abuse.

Consumer Choices

Consumer-employers or Common-Law employers may receive consumer-employer training services in-person and electronically through online video conferencing, teleconference, or other electronic means.

Resource sheets and materials are available through multiple modes and languages, too!

